The 28th International Scientific Conference "Educational Research and School Practice"

THE STATE PROBLEMS AND NEEDS OF THE MODERN EDUCATION COMMUNITY

BOOK OF PROCEEDINGS

Editors

Jelena **STEVANOVIĆ**Dragana **GUNDOGAN**Branislav **RAN**Ð**ELOVI**Ć









Institute for Educational Research, Belgrade, Serbia

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COPING STRATEGIES OF PRIMARY SCHOOL TEACHERS IN SERBIA DURING THE COVID-19 PANDEMIC¹⁷

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Introduction

n a relevant study (Johnson *et al.*, 2005), out of 26 different professions, six occupations emerged as the most stressful (ambulance workers, teachers, social service workers, customer service representatives – call center operators, prison officers, and police officers), and teaching has a prominent place among them. With the COVID-19 pandemic, the sources of teacher stress have become significantly more numerous. To cope with stress, people use different strategies. Coping is an action directed at the resolution or mitigation of a problematic situation (Ray, Lindop & Gibson 1982). The literature generally distinguishes between coping strategies, aimed

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at solving problems, emotional regulation, and avoiding stressors. The use of coping strategies is an important determinant of teachers' psychological adjustment and well-being (Pyhältö *et al.*, 2020). For example, research has shown that an increased use of avoidant coping is associated with increasing levels of stress and a variety of negative emotions (anxiety, anger, sadness, and loneliness) (MacIntyre, Gregersen & Mercer, 2020). Language teachers' coping strategies during the Covid-19 conversion to online, 2020).

This research aimed to identify the coping strategies that teachers used most often during the first semester of the school year of 2020/21 and to examine differences in the use of coping strategies in relation to certain socio-demographic characteristics of teachers (gender, age, and work place: primary or secondary education cycle).

Method

The research was carried out during the second semester of the school year of 2020/21. The data was collected on a voluntary basis through an online questionnaire, in the period from February to April 2021. An invitation to participate in the study was sent to the official e-mail addresses of all state primary schools in Serbia.

The questionnaire was filled out by 814 teachers (84.8% female) from different cities, municipalities, and settlements in Serbia (13.6% the City of Belgrade), aged between 23 and 64 (M=45.56, SD=9.35). The average number of years of work experience in education was 18.4 (SD=9.83), ranging from less than a year to 40 years. One third of our participants taught in a first education cycle (34.8%), while two thirds taught in the second education cycle. In the first semester of the school year of 2020/21, 26.8% of teachers had the experience of working exclusively according to the traditional model – teaching in the classroom (81.6% of whom taught in the first education cycle), 70.9% of teachers applied the combined model, while only nine teachers exclusively taught remotely.

Coping strategies were assessed using the Brief COPE instrument (Carver, 1997), translated into Serbian (Živanović & Vukčević Marković, 2019). The instrument comprises 28 items, all of which are rated on a four-point Likert-type scale. It measures 14 conceptually differentiable coping reactions, which can be further classified into

the above mentioned general coping styles: 1) Problem-focused coping: active coping, use of informational support, positive reframing, and planning; 2) Emotion-focused coping: emotional support, venting, humor, acceptance, religion, and self-blame; 3) Avoidant coping: self-distraction, denial, substance use, and behavioral disengagement (Hegarty & Buchanan, 2021). A high score on the Problem-Focused Coping scale indicates coping strategies aimed at changing the stressful situation. It is indicative of psychological strength, grit, and a practical approach to problem-solving and it is predictive of positive outcomes. A high score on the Emotion-Focused Coping scale indicates coping strategies aimed at regulating emotions associated with a stressful situation. A high score on the Avoidant Coping scale indicates physical or cognitive efforts to disengage from the stressor, while low scores are typically indicative of adaptive coping.

The data were processed using the methods of descriptive and inferential statistics (Cronbach's alpha, t-test, and Pearson's correlation coefficient for examining the correlation between two numerical variables).

Results and Discussion

Our data analysis showed that teachers most often used problem-focused coping, followed by emotion-focused coping and, avoidant coping as the least common style (Table 1). The distribution of responses to the 14 subscales (coping reactions) revealed that teachers most often resorted to acceptance (M=3.68; SD=0.51), planning (M=3.27; SD=0.71), active coping (M=3.15; SD=0.79), and self-distraction (M=3; SD=0.91). The least represented coping reactions among teachers were substance use (M=1.08; SD=0.31), behavioral disengagement (M=1.45; SD=0.67), denial (M=1.69; SD=0.82), and self-blame (M=1.87; SD=0.73). These findings are in line with the results of previous research (MacIntyre $et\ al.$, 2020; Rajesh $et\ al.$, 2022) indicating that teachers are more prone to positive coping reactions.

Table 1. Coping Styles and Coping Reactions of Primary School Teachers (N=814)

	M	SD	a	t test (gender)	Pearson correlation (age)	t test (work place)
Problem-Focused Coping	3.02	0.56	0.8	-1.45	0.03	1.54
Active coping	3.15	0.79		-0.47	0.07*	2.52*
Use of informational support	2.52	0.74		-1.15	-0.06	-1.55
Positive reframing	3.14	0.76		-2.3*	0.01	1.6
Planning	3.27	0.71		-0.51	0.08*	1.89
Emotion-Focused Coping	2.59	0.42	0.66	-2.97**	-0.06	-1.11
Emotional support	2.99	0.85		-2.11*	-0.12**	-1.33
Venting	2.61	0.73		-5.73**	0.04	0.87
Humor	2.23	0.85		1.52	-0.01	-1.62
Acceptance	3.68	0.51		-3.16**	0.08*	2.55*
Religion	2.17	1		-1.61	-0.11**	-1.28
Self-blame	1.87	0.73		0.42	0.01	-1.14
Avoidant Coping	1.81	0.43	0.65	-2.4*	0.14**	1.92
Self-distraction	3	0.91		-4.72**	0.08*	2.34*
Denial	1.69	0.82		-0.11	0.1*	2.34*
Substance use	1.08	0.31		3.35**	0.03	-1.43
Behavioral disengagement	1.45	0.67		-1.16	0.12**	-0.55

^{**}significant at the 0.01 level

Further, the results showed that female teachers used emotion-focused coping (t=-2.97; df=808; p<0.01) and avoidant coping (t=-2.40; df=808; p<0.05) more often than male teachers. More specifically, significant gender differences in favor of female teachers were found in the results on positive reframing (t=-2.30; df=807; p<0.05), emotional support (t=-2.11; df= 807; p<0.05), venting (t=-5.73; df=806; p<0.01), acceptance (t=-3.16; df=805; p<0.01) and self-distraction (t=-4.72; df=808; p<0.01). Conversely, male teachers more often resorted to substance use (t=3.35; df=808; p<0.01). The findings are consistent with the results of previous research showing that, compared to male teachers, female teachers more often use emotion-focused coping reactions (e.g., self-

^{*}significant at the 0.05 level

distraction, emotional support, and venting) (Graves *et al.*, 2021) or avoidance coping (Pavlova et al., 2022).

Our analysis further showed a weak positive correlation between teachers' age and their scores on the Avoidant Coping scale (r=0.14, p<0.01). Observing all coping reactions, older teachers more often chose active coping (r=0.07, p=0.05), planning (r=0.08, p<0.05), acceptance (r=0.08, p<0.05), self-distraction (r=0.08, p<0.05), denial (r=0.10, p<0.05), and behavioral disengagement (r=0.12, p<0.01). On the other hand, younger teachers more often relied on emotional support (r=0.12, p<0.01), and religion (r=-0.11, p<0.01). Previous research has shown similar findings. For example, Carton & Fruchart (2014) found that new teachers tended to seek social support, whereas their more experienced colleagues were inclined to choose avoidance and confrontation strategies, demonstrating lower levels of self-control.

Teachers did not differ in their use of the three general coping styles depending on the education cycle in which they taught. However, when looking at the 14 individual coping reactions, first-cycle teachers more often used active coping (t=2.52; df=800; p<0.05), acceptance (t= 2.55; df=654.62; p<0.05), self-distraction (t=2.34; df=801; p<0.05), and denial (t=2.34; df=799; p<0.05) compared to second-cycle teachers. These differences could have stemmed from differences in work modality. Namely, first-cycle teachers mostly implemented the traditional teaching model through direct work with students in the classroom, while second-cycle teachers mostly implemented the combined model.

Conclusion

The main limitations of this research include the predominantly female sample, the inability to compare the use of coping strategies before and during the pandemic, and the lack of examination of correlates/predictors and implications of coping strategies. Nonetheless, our results revealed that during the first semester of the school year of 2020/21, teachers used positive coping strategies to the greatest extent. That said, the use of negative coping strategies was not negligible, especially among older teachers. This issue merits greater attention, bearing in mind the association of negative coping strategies with a worse well-being of teachers and the undesirable implications for

students' academic results and well-being. Examining this issue would provide valuable insights into how best to support teachers in situations of heightened stress. Finally, learning how to cope with stress is an invaluable skill that all teacher education programs should integrate as a fundamental professional competence (MacIntyre, Gregersen & Mercer, 2020).

Keywords: primary school teachers, problem-focused coping, emotion-focused coping, avoidant coping.

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